

CASE HISTORY:- MAIN DEALER OR DIAGNOSTIC SPECIALIST WHO IS CHEAPER?

As a diagnostic specialist we are often told that we are expensive even when compared to a main dealer whoever the following case will show that long term we are cheaper an hour with an expert is worth ten with a fool.

A Vauxhall Vectra was presented to us for diagnostics having just spent a considerable time in a main dealer many parts had been changed at great cost.



The symptoms were poor idle, lack of power, engine management light on.

The list of parts fitted was as follows

Plugs, leads, air mass meter and lambda (these were then removed) E.C.U sent for test and repair total cost £800 +

By using our normal testing routine we were able to establish a faulty lambda sensor that we advised replacing first and then reassessing. With correct lambda operation the vehicle still had poor power and weak mixture by using testing methods that we have developed over thirty years we were quickly able to establish a fault with the air mass meter that was out of tolerance fitting a new one cured the vehicles fault. What had confused the dealer were multiple faults on the same vehicle and not using a structured testing method. Total bill from us £398:00